



CRB

Lessons Learned

TMG



- Umbrella body
- CRB services to sport
- CRB services to DCFS/DSA/others
- Total 401,000
- Not much we haven't seen!
- Spot trends and changes
- Helps us support customers.

Today



- Explore strengths and weaknesses of CRB
- Discuss lessons learned
- Reflect on role of CRB going forwards.

Reminder



- CRB
- Police National Computer
- Protection of Vulnerable Adults List
- Protection of Children List
- List 99
- Police and law enforcement agencies
- Soft information
- Additional information
- Third party information.

Is it worth it?



- 2008 - 3.8 million CRBs
- 250,000 revealed information
- 18,000 led to job offers being withdrawn
- 71% due to criminal information revealed
- 20% due to other types of information
- 4% due to additional information
- 2% POVA
- 2% POCA
- In other words - informed decision making.

Strengths



- Post specific
- Lists checked
- PNC information
- Soft information
- Third party information
- Additional information
- Snap shot in time

Weaknesses



- Do you recognise this list?
- Post specific
- Detailed information
- Soft information
- Third party information
- Additional information
- Snapshot in time
- Limited access to POVA
- Not portable.

Lessons



- No compulsory requirement
- Avoidance
- Minimal impact Vulnerable Adults in sport
- Scanned and edited /copied
- Poor quality/false ID
- Poor 'quality assurance' by RBs and UBs
- Portability not 'managed'
- Misinformation and misunderstanding
- Failure to follow destruction guidelines etc
- Lack confidence and skills in risk assessment
- Poor quality record keeping
- Information sharing between organisations creates challenges.

Value of ISA



- Valuable service
- Mandatory
- Vulnerable Adults
- Updating of barring status
- Critical people register for updates
- Quick check re high risk
- Valuable as basic safeguard
- Helps organisations with few human resources
- Assists where no confidence /skills in managing recruitment /risk assessment
- Emergency cover.

Risks



- False identity
- Online check with no ID
- Will people over rely?
- No detail
- No risk assessment
- No assessment re suitability for that post
- First base only.

ISA



Licence?



- Teenager gets driving licence
- Are they safe to drive an HGV?
- PSV?
- In the snow and fog?
- Basic starting point only.

TMGCRB



...putting children first

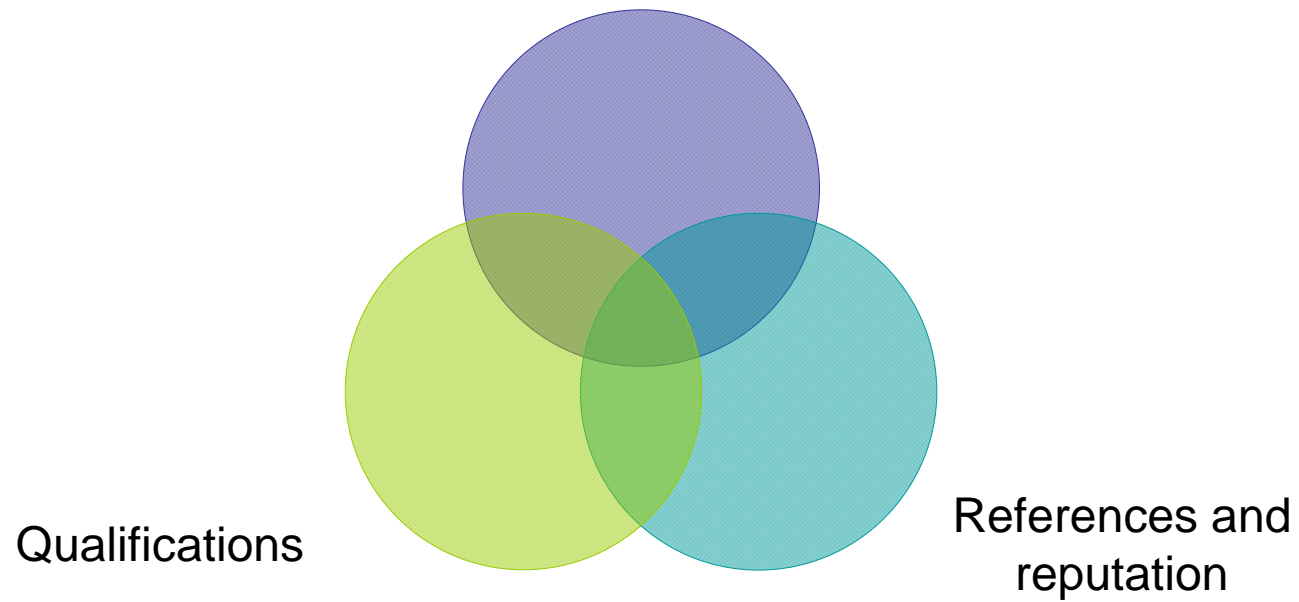


“Hello, I’m from the company that provides your gas, electricity, water, phone and internet. We were wondering ... who does your hair these days?”

Overlap



CRB and ISA



Conclusion



- ISA a valuable safeguard
- Ensures coverage
- Valuable for those who currently do nothing
- Does not replace CRB
- Supplements CRB
- An enhanced and improved POCA/POVA list
- We look forward to delivering both.

Questions



- Over to you.